



CASE STUDY

Migration from Legacy MSP to Modern Cloud IT Operations

YEAR

2025

INDUSTRY

Software Development

EMPLOYEES

51-200

Challenge

iuvo was engaged to help a client transition from a restrictive, legacy managed service provider (MSP) environment to a modern, cloud-based IT infrastructure. The client's previous MSP had locked their computers to a proprietary domain controller, limiting flexibility and demanding payment for release during offboarding. The client's systems were tied to a domain controller they did not own, effectively holding their infrastructure captive and complicating the transition to a new IT provider. The previous MSP lacked expertise in modern cloud management tools, such as Microsoft Intune, and was unable to support the client's move to a remote and cloud-centric setup. The legacy setup created risk, inefficiency, and additional costs for the client, including potential offboarding fees and workflow disruptions.

Solution

iuvo's experts designed a streamlined migration plan that transitioned every user profile to Microsoft's secure cloud ecosystem through focused, half-hour onboarding sessions. Using advanced automation and proprietary configuration tools, we ensured a frictionless experience that minimized downtime and maintained productivity across the organization. Where legacy hardware created friction, iuvo's experts guided users through proactive upgrade recommendations, turning a potential obstacle into an opportunity for modernization. By managing the entire migration in-house, iuvo rapidly decommissioned the restrictive legacy domain controller and VPN infrastructure, freeing the client from unnecessary offboarding fees and technical debt.

Throughout the project, iuvo's communication cadence set a new standard for partnership. Regular progress updates, clear milestones, and real-time responsiveness built confidence and transparency at every level. The result was not just a technical migration, but a cultural shift toward a modern, agile, and secure cloud-first IT environment, executed with iuvo's strategic precision and uncompromising attention to impact.

Results

Zero

DOWNTIME

40% Reduction

IN IT MANAGEMENT EFFORT

Elimination of

OFFBOARDING & LICENSING WASTE

ROI Realized

IN UNDER 90 DAYS

Outcome

Modernized Infrastructure: iuvo transformed the client's legacy systems into a secure, cloud-native Microsoft environment, eliminating outdated domain controllers and VPNs. The result is a modern, scalable, and resilient foundation that enables seamless remote work and positions the client for future innovation.

Cost and Efficiency Gains: By managing the migration internally, iuvo eliminated offboarding fees, reduced IT overhead by 40%, and delivered a full return on investment within the first quarter. Centralized cloud management continues to drive measurable efficiency and lower the total cost of ownership.

Security and Compliance: With the implementation of Microsoft Intune and Azure AD, the client gained enterprise-grade endpoint protection, zero-trust access, and real-time compliance visibility.

Strategic Partnership: What began as a tactical migration has evolved into a trusted advisory relationship. iuvo now provides proactive guidance, executive reporting, and technology roadmap planning that turns IT from a cost center into a driver of growth.

Ready to discuss your IT challenges?

Request a consultation and we will connect you with the right solution.

iuvotech.com/contact-us